


How do you use your ID card?



Arkansas Blue Cross will send you a member ID card once you’ve enrolled in your plan and your coverage has started. This includes the essential information you need to know about your coverage, payment amounts and customer service phone numbers. Each provider you visit will need to make a copy of your ID card to make sure they bill correctly. Always carry your ID card with you in your wallet.

You also have access to a digital ID card on [Blueprint Portal](#). Download the app to have your ID card anywhere you have your phone.

Your card may look slightly different than this example, depending on the health plan you have.



Arkansas
BlueCross BlueShield

METALLIC *True* **BLUE** PPO

Member Name:
JOHN L DOE

Member ID:
ZZZ123456789

RxBIN: **123456**
RxPCN: **ADV**
RxGRP: **RX0000**

RxCopay: **\$0/\$25/50%/50%/50%**


RxDED: **\$400**

Member DOB:
10/04/1975

Group #:
GG987654321


Deductible: **\$6600**
Copay: **\$40 PCP**
Coins: **20%**

Silver



Healthcare providers use the elements on the front of your card to apply your health plan’s benefits and file your claims with us.

This is your go-to reference when you have questions or need help.




Arkansas
BlueCross BlueShield

Providers: File all claims with local Blue Cross and/or Blue Shield Plan; please refer to the website for services requiring prior approval.


Members: Refer to your benefit booklet for covered services and for services that require prior approval. Possession of this card does not guarantee eligibility for benefits.

arkansasbluecross.com
Customer Service: **800-800-4298**
Pharmacy Customer Service: **800-969-3983**
PPO Provider Locator: **800-810-2583**
BlueCard ® Eligibility: **800-676-BLUE**
Pharmacist Helpline: **800-364-6331**
Prior Approval: **800-558-3865**
Virtual Doctor Visits: **MyVirtualHealth.com**

Arkansas Blue Cross and Blue Shield
P.O. Box 2181
Little Rock AR 72203-2181
An Independent Licensee of the Blue Cross and Blue Shield Association



Arkansas
BlueCross BlueShield
An Independent Licensee of the Blue Cross and Blue Shield Association



Health Advantage
An Independent Licensee of the Blue Cross and Blue Shield Association

Learn more about health insurance at hub.arkansasbluecross.com/health-insurance-basics

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