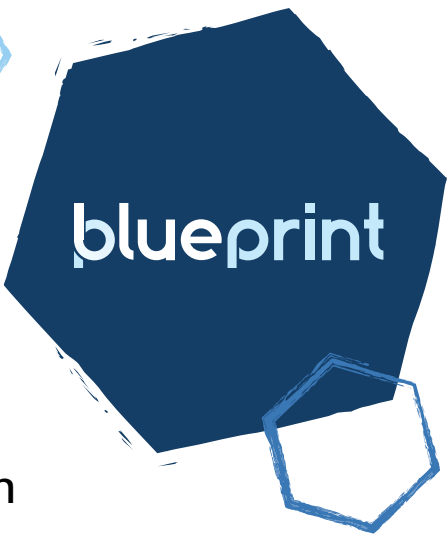



Understanding Your Member ID Card



Good things come in small packages. Your ID card is packed with information that helps you get the most value from your health plan. You'll use it every time you get care.

Your ID card contains important info!

Your card may look slightly different than this example, depending on the health plan you have.


Arkansas
BlueCross BlueShield

Member Name:
JOHN L DOE

Member ID:
ZZZ123456789

RxBIN: **123456**
RxPCN: **ADV**
RxGRP: **RX0000**

RxCopay: **\$0/\$25/50%/50%/50%**

RxDED: **\$400**


METALLIC *True* **BLUE** PPO

Member DOB:
10/04/1975


Group #:
GG987654321

Deductible: **\$6600**
Copay: **\$40 PCP**
Coins: **20%**

Silver



Healthcare providers use the elements on the front of your card to apply your health plan's benefits and file your claims with us.


Arkansas
BlueCross BlueShield

Providers: File all claims with local Blue Cross and/or Blue Shield Plan; please refer to the website for services requiring prior approval.

Members: Refer to your benefit booklet for covered services and for services that require prior approval. Possession of this card does not guarantee eligibility for benefits.

arkansasbluecross.com
Customer Service: **800-800-4298**
Pharmacy Customer Service: **800-969-3983**
PPO Provider Locator: **800-810-2583**
BlueCard ® Eligibility: **800-676-BLUE**
Pharmacist Helpline: **800-364-6331**
Prior Approval: **800-558-3865**
Virtual Doctor Visits: **MyVirtualHealth.com**

Arkansas Blue Cross and Blue Shield
P.O. Box 2181
Little Rock AR 72203-2181
An Independent Licensee of the Blue Cross and Blue Shield Association

Access your digital member ID card from your smartphone when you are on the go. Sign in or register for Blueprint Portal at blueprintportal.com for 24/7 access.

Additional information can be found online at arkbluecross.com/gettingstarted.

Arkansas
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