



Healthcare from anywhere

Try telehealth and pay less for a virtual visit



You can access a doctor — 24 hours a day, seven days a week — from your home, office or anywhere you have internet access. MDLIVE is standing by with board-certified doctors and pediatricians who average 15 years of experience.

First-time users will need to create an MDLIVE account online to get started. Here's how it works for BlueAdvantage members.

Register for telehealth

From your computer

1. Visit mdlive.com/blueadv and select "Activate now"
2. Activate your account and select "Continue"
3. Enter your member registration and profile information
4. Once your registration is complete, select "Access Your Account" to update your MDLIVE dashboard
5. Now you're registered — use MDLIVE when you need to speak to a doctor

From your phone

1. Search App Store or Google Play for MDLIVE and download
2. Select "Create a Free Account" at the bottom of the screen
3. Enter BlueAdvantage under company name
4. Enter your member registration and profile information
5. Once your registration is complete, select "Access Your Account" to update your MDLIVE dashboard
6. Now you're registered — use MDLIVE when you need to speak to a doctor

Register for telehealth at mdlive.com/blueadv
1-888-995-1049

When it's time to visit a doctor, simply sign in to your MDLIVE account and choose the doctor or licensed therapist from the virtual provider network. Your first visit with a doctor must be video conferenced; after that, you will be able to call without video too. See a board-certified doctor when you're at the office, home or on the go.



**BlueAdvantage
Administrators of Arkansas**

An Independent Licensee of the Blue Cross and Blue Shield Association

MDLIVE[®]

Virtual Care, Anywhere.

MDLIVE is an independent company providing telehealth services on behalf of BlueAdvantage Administrators of Arkansas.